

Design Press by Jane

Personalised Gifts *for* Friends, Family & Business

Product Catalogue Spring Summer 2011



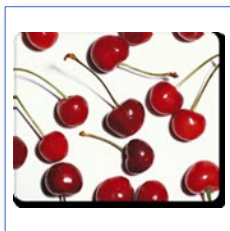
web : www.designpress.co.uk

email : jane@designpress.co.uk

tel : 0845 003 9163

stockhut limited, reg. no. 6137900, options house, milton keynes. buckinghamshire. MK4 2DA

Introduction



Welcome to **designpress** where we specialise in the production of high quality gifts personalised with your favourite photos, words and memories. Through the process of sublimation printing we are able to offer excellent quality personalised printing on a wide variety of surfaces. Take your favourite family photos of children, grandparents, pets etc. and have them printed onto your chosen item . There is a wide variety of gifts to choose from including, Aprons, Bags, Bookmarks, Business Cards, Coasters, Cushion Covers, Fridge Magnets, Jigsaws, Keyrings, Money Boxes, Mousemats, Mugs, Placemats, Polo Shirts, Teddy Bears, T Shirts and Worktop Protectors.

At the heart of our business is the true delivery of personal service in terms of providing you with the personalisation that you require, to the highest standard, within an agreed timescale and at a reasonable price. Above all else we love to talk to our customers! You will find us at local fairs, craft events, within the community and always at the end of the phone or email. We hope you enjoy browsing this catalogue but if you do not find what you are looking for or you require something that little bit different please do not hesitate to contact us to discuss your needs.

Personalisation

Ordering from **designpress** is very straightforward. Each product is personalised to you. Personalisation is achieved by either using one of your own designs / pictures and then adding a message or by using one of the **designpress** pictures or designs available. To personalise your product:-

Choose :

- Your product
- Your picture / design
- Your message or sentiment
- Any matching products you require

Consider :

- What the recipient will like!
- Practicality of the product on an ongoing basis
- A personal photo, favourite pet, friend, relative
- Any special information we may need

Hints :

- Bold colours look great. General print quality is excellent
- Less is more keep it simple
- We dispatch within 48 hours. Allow time to receive
- Your picture needs to be good quality



Any queries just call 0845 003 9163

Ordering



Ordering from [designpress](http://designpress.co.uk) is very straightforward. We believe in providing the customer with what they require, when they require it.

To place an order just follow the steps set out below or just call [designpress](http://designpress.co.uk) on 0845 003 9163:-

Select

- Your product
- The design you require
- Your message or sentiment
- Your order and payment method

Order

- On the web :- www.designpress.co.uk
- By email :- sales@designpress.co.uk
- By phone :- 0845 003 9163
- In the post :- Use preprinted order forms

Relax, we will

- Confirm your order
- Personalise and print your order
- Dispatch your order, usually within 48 hours
- Contact you to make sure you are completely happy

Any queries just call 0845 003 9163

Product Overview

The range is enormous and almost limitless. The secret lies in the fact that each product can be personalised for you using either your own words and graphics or one of the our many designs . In this case the statement 'No order too small' really does apply as we are just as happy to make an individual keyring as we are to undertake a complete promotional branding exercise for a SME business, charity organisation or an educational establishment . Our core product ranges are:-

- Aprons
- Baby Garments
- Badges & ID Tags
- Bags
- Bookmarks
- Business Cards
- Calendars
- Clocks
- Coasters
- Cushions
- Door Signs
- Fridge Magnets
- Jigsaws
- Keyrings
- Lanyards
- Money Boxes
- Mousemats
- Mugs
- Pet Tags
- Photo Plaques
- Pillow Cases
- Placemats
- Polo Shirts
- Teddy Bears
- T Shirts
- Towelling
- Worktop Protectors

The subject of sublimation printing is a book in its own right but in brief a heat press is used to provide a combination of heat, time and pressure to apply sublimation inks to a variety of surfaces. When in the press the inks change from a solid to gaseous state which allows them to penetrate the sublimatable surface creating a long lasting resistant colour image. This process works on a variety of surfaces and all of the products that we sell will allow the production of personalised items with excellent colour and resistant qualities. In short the process produces great products which we can personalise to you!

* All photographs in this brochure are representative and not to scale.

** All measurements are approximate and subject to change

Personalised Aprons from **£8.99**

*inc. FREE delivery**

Our Aprons are 100% white polyester which provides an excellent surface for sublimation printing. Fitted cotton ties and neckstrap



Toddlers Apron - £8.99

White, 50 cm x 45 cm.



Childs Apron - £9.99

White, 69 cm x 45 cm.



Adults Apron - £11.99

White, 86 cm x 60 cm.

Personalised Baby Garments from **£5.99**

*inc. FREE delivery**

The Bibs are fine, smooth 100% polyester fabric with towelling back and velcro fasteners. Choice of border colour - white, rose, pink or blue. Our Baby Gros are a premium brand, using top quality knitted fibres. They are soft and comfortable to wear with unique wear qualities.



Baby Gro - £5.99

White, with coloured border



Baby Gro - £6.49

White, Sm, Med, Large

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Bags from **£5.99**

*inc. FREE delivery**

Twill Bag	White, 41 cm. x 34 cm. - A quality shopping bag with short handles
Heavyweight Bag	White, 38 cm. x 42 cm. - A sturdy polyester bag with strong handles
Childs Rucksack	Red, 26 cm. x 20 cm. - Rucksack with adjustable straps / drawstrings
Small Image Bag	Black, 18 cm. x 20 cm. - Inner zip compartment and adjustable straps
Medium Image Bag	Black, 32.5 cm. x 18 cm. - Inner zip compartment with adjustable straps.



Twill Bag - £5.99

White, 41 cm x 34 cm.



Heavyweight Bag - £8.99

White, 38 cm x 42 cm.



Childs Rucksack - £14.99

Red, 26 cm x 20 cm.



Small Image Bag - £14.99

Black, 18 cm x 20 cm.



Medium Image - £19.99

Black, 32.5 cm x 18 cm.

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Bookmarks from **£3.99**

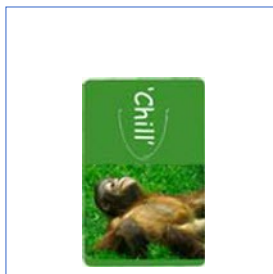
*inc. FREE delivery**

These bookmarks have a slot at the top to fit over the page. They are printed on the front, with a silver colour reverse. Made from Aluminium they are light but sturdy! Available in 2 sizes



Aluminium Bookmark - £3.99

3.2 cm. x 12.8 cm.



Stubby Al. Bookmark - £3.99

5.0 cm. x 7.6 cm.

Aluminium Business Cards from **£9.99**

*inc. FREE delivery**

These Aluminium Business Cards are very distinctive and altogether smarter than the cardboard ones. Expensive but classy ! Although priced in packs of 10 we are happy to quote for larger quantities.



Business Cards - £9.99 for 10

Silver Effect, 3.05 cm. x 6.1 cm.



Business Cards - £9.99 for 10

Gold Effect, 3.05 cm. x 6.1 cm.

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Calendars from **£3.99**

*inc. FREE delivery**

We offer a bespoke service on calendars to ensure you get exactly what you require. Please call **0845 003 9163** to discuss your requirements

Size	Type	Paper
A5	- Landscape	- Gloss
A4	- Portrait	- Satin
A3	- Portrait half width	- Matt, Writeable
	- Page per year	
	- Wire bound	



Personalised Clocks from **£17.99**

*inc. FREE delivery**

The round clocks consist of an aluminium face with a quality quartz movement. Our offset clocks are made of an mdf backboard with a superb quartz clock movement.



Round Clock - £17.99

Aluminium, 20 cm. diameter



Offset Clock - £19.99

MDF, 20cm. x 14 cm.

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Coasters from **£3.99**

*inc. FREE delivery**

Square tempered HDF, cork backed, Coasters with a glossy durable finish.



HDF Glossy Coaster - £3.99

9.6 cm. x 9.6 cm.



Set of 4 Coasters - £12.99

9.6 cm. x 9.6 cm.

Personalised Cushions / Pillows from **£8.99**

*inc. FREE delivery**

Our Cushion Covers and Pillows are 100% white polyester which provides an excellent surface for sublimation printing.

We are happy to supply the inner pads if required. Please call 0845 003 9163



Cushion Cover - £8.99

41 cm. x 46 cm. (flat)



Pillowcase - £8.99

76 cm. x 48 cm. (flat)

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Door Signs from **£4.99**

*inc. FREE delivery**

FRP plastic door hangers and door plates for dye sublimation printing. Door hanger is printable on both sides and fits over the door knob. The door plate is printable on one side only.



Door Hanger - £7.99

10 cm. x 23 cm.



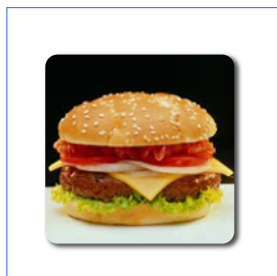
Door Plate - £4.99

9 cm x 12.5 cm. max

Personalised Fridge Magnets from **£3.99**

*inc. FREE delivery**

Choose between FRP plastic fridge magnets, printed directly on the surface or large magnetic sheets with your favourite photo attached to the top. Either will brighten up even the dullest kitchen!



Sq. Fridge Magnet - £3.99

5.7 cm x 5.7 cm.



Round Fridge Magnet - £3.99

5.7 cm diameter

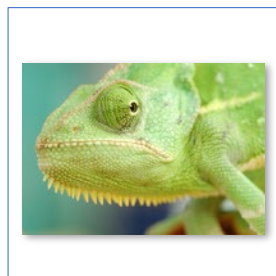


Photo Sheet - £4.99

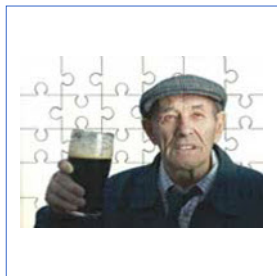
12.6 cm x 8.9 cm.

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Jigsaws from **£10.99**

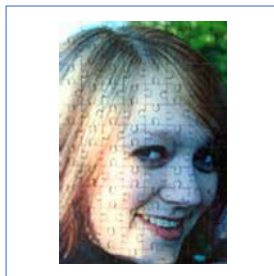
*inc. FREE delivery**

These are an excellent 3mm. thick die cut wooden jigsaw with a high gloss finish. Please do not confuse these with cheaper cardboard jigsaws. These are the business.



Jigsaw, 30 piece - £10.99

25 cm. x 17.5 cm.



Jigsaw, 96 piece - £12.99

25 cm x 17.5 cm. max

Personalised Keyrings from **£3.99**

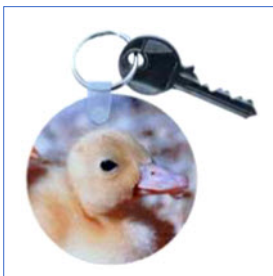
*inc. FREE delivery**

Choose between a metal keyring and chain, printed on one side, with your name / logo or white FRP keyrings printed with graphics / text.



Square FRP Keyring - £3.99

5.7 cm x 5.7 cm.



Round FRP Keyring - £3.99

5.7 cm diameter



Metal Keyring - £4.99

2.8 cm x 4.2 cm.

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Moneyboxes from **£8.99**

*inc. FREE delivery**

Our ceramic Moneyboxes are the ideal gift for small children, teenagers and even the not so child like adult. Excellent value, they have the money slot in the top and a plastic stopper in the base.



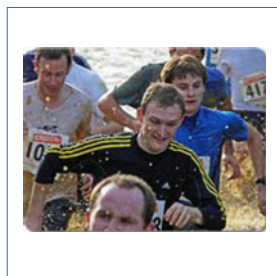
Ceramic Moneyboxes - £8.99

9.5 cm. high x 8 cm. diameter

Personalised Mousemats from **£6.99**

*inc. FREE delivery**

Do not confuse with cheaper versions these are 6 mm. thick! Fabric topped mousemats, heavy duty non slip base. Very durable. Select your favourite photo or let us have your business design so you can brand your office. No order to small!



Fabric Mousemat - £6.99

25 cm. x 19 cm. x 6mm

Products for Business

At **designpress** we are delighted to help small businesses with their marketing. There are companies who will produce products for less money provided you order lots!

Give us a call on **0845 003 9163** and we will work with you to develop a cost effective solution for your business needs.

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Mugs from **£5.99**

*inc. FREE delivery**

We offer an extensive range of mugs on which the print quality is excellent. You simply enter the message and design required and leave the rest to us ! The price varies depending on the design / template that you choose. Mugs vary in size, depending on our supplier, but as a general rule ceramic mugs are 9 cm high with a 8cm. diameter and china mugs are 10 cm. high with a 7.5 cm diameter



Business Mugs - Call



China Mugs from £9.99



Design Mugs from £9.99



Frame Mugs from £8.99



I Love Mugs from £8.99



Initial Mugs from £5.99



Novelty Mugs from £7.99



Photo Mugs from £8.99



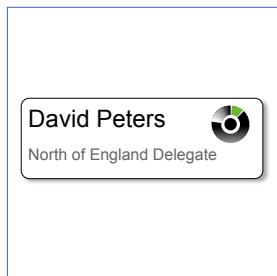
World Mugs from £8.99

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Name Badges from **£5.49**

*inc. FREE delivery**

Our name badges attach with a magnet no damaged clothes. The lanyards are of the highest quality . . . with strong metal clasp. Made of aluminium complete with metal chain the ID tags offer a cost effective ID solution



Name Badge - £5.49

White, 7.5 cm x 2.5 cm.



Lanyard - £3.99

White, 55 cm x 2 cm.



ID Tag - £4.99

White, 3 cm x 5 cm.

Pet Tags from **£3.99**

*inc. FREE delivery**

White aluminium pet tags in two shapes, dye sublimation printable on one side only, with metal fixing ring



Round Pet Tag - £3.99

Size varies



Heart Pet Tag - £3.99

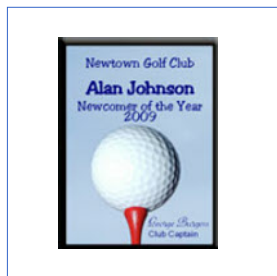
Size varies

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Photo Plaques from **£7.49**

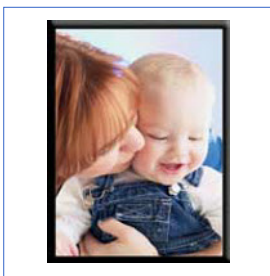
*inc. FREE delivery**

Superb quality, high gloss plaques. These plaques come with black edges and a glossy white area for sublimation printing. All styles have a key hole at the back for easy hanging



Plaque, Small - £7.49

15 cm x 20 cm.



Plaque, Large - £10.99

20 cm x 25.5 cm.



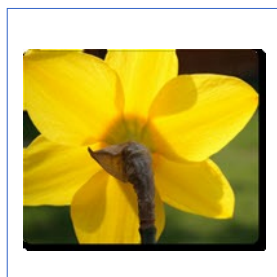
Award Shield - £12.99

13 cm x 15 cm. max

Personalised Placemats from **£6.99**

*inc. FREE delivery**

White Placemats to your own design. If you do not print the whole surface you can use as a dry wipe marker board, even adding magnets so it becomes a fridge message board. So adaptable!



Placemat - £6.99

19 cm x 23 cm.



4 x Placemats - £24.99

19 cm x 23 cm.

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Polo & T- Shirts from **£8.99**

*inc. FREE delivery**

Small : 35" - 37"
Medium : 38" - 40"
Large : 41" - 43"
X Large : 44" - 46"
2 XL : 47" - 49"

Our Polo and T shirts are top quality. Choose either a sublimated shirt which is white with a multi colour design / message of your choice or a vinyl design which allows a white or coloured shirt with a vinyl design of one colour.

Please call for 0845 003 9163 for help



Polo Shirt - £12.99

Vinyl Design



Polo Shirt - £14.99

Sublimated Design



T Shirt - £8.99

Vinyl Design



T Shirt - £12.99

Sublimated Design

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Teddy Bears from **£9.99**

*inc. FREE delivery**

Your personal teddy bear or fluffy toy complete with printed Tee shirt. The T shirt has velcro at the back for ease of dressing. Additional T shirts available. Please ring for details.



Teddy Bear - £9.99

23 cm. high



Rabbit - £9.99

20 cm. high



Frog - £9.99

30 cm. high

Personalised Tea Towels from **£8.99**

*inc. FREE delivery**

Tea Towels are checker-weave effect and are made of 100% microfibre polyester fabric, quality 220 gsm. The cotton towels have a polyester strip for sublimation printing on one side. 400gsm. Sizes on towelling products may vary according to supply



Tea Towel - £8.99

White, 50 cm x 70 cm.



Towel - £14.99

70 cm x 140 cm.

* all prices include personalisation and *free delivery* to UK mainland, served by post office

Personalised Worktop Protectors - £14.99

*inc. FREE delivery**

Tempered frosted glass Worktop Protectors which are printed edge to edge with your design. Excellent quality product with equally good printing characteristics. Complete with 4 rubber feet.



WT Protector - £14.99

28.5 x 20 cm.



Design Press colourful gifts for colourful people



* all prices include personalisation and *free delivery* to UK mainland, served by post office

Help

Throughout this help section you will see our telephone number on many occasions. The reason for that is simple if in doubt about any issue just call 0845 003 9163. We will be delighted to help and advise.

Contact

Please call 0845 003 9163 or email sales@designpress.co.uk

Delivery Times

All items that we sell are personalised to order. We endeavour to complete the personalisation process on the day of your order (if received by 2.00 pm) or the next day. They will then be dispatched, usually the following day by second class post, which is free. Where there will be a delay we will inform you so you are not left in the dark. Should you have a specific date that you wish to achieve e.g. birthday please call 0845 003 9163 and we will ensure, wherever possible, this is met.

Designs and Templates

Most items that we sell are flat surface and no special design work is required. In the case of mugs there are numerous permutations but in general terms we print with the picture facing away from your face with text either imposed over the graphic or on the reverse. As always if you have special requirements please call 0845 003 9163 or email sales@designpress.co.uk

Designing of Logos / Publications and Presentations

As a totally separate service we can offer design of Logos / Publications / Newsletters / Corporate Presentations etc. Please call 0845 003 9163 and we will be happy to discuss any of your requirements.

Payment

Payment on the internet is through the secure paypal checkout system where you can pay by Credit / Debit Card or Paypal. No personalisation can be completed or order dispatched without receipt of full payment.

If you would like to pay by cheque or postal order please call 0845 003 9163 and we will be happy to make arrangements. Please bear in mind this will add a small delay to your order.

If we meet you in person at a fair we are very happy to accept cash!

Placing an Order

By the very fact each item is personalised placing an order is a slightly longer process than '*I will have one of them*'. We have attempted to set out the process in a very logical manner which can be accessed from any product page or from the 'Your' Order page on the Internet. Where you are ordering via post just complete the written order form and we will do the rest. If in any doubt please call 0845 003 9163

Help

Returns

We will always attempt in every way sensibly possible to ensure your satisfaction in terms of quality of goods, speed of delivery and value for money. On personalised items we will, in all cases of faulty goods or items not personalised in accordance with your order offer a free replacement or a full refund. If however the personalised item is not faulty and has been processed in line with your order we are unable to offer a refund or replacement.

We are available to talk to before, during and after your order, so should you have any queries please call 0845 003 9163 or email sales@designpress.co.uk to discuss any aspect of our products or your order.

Sublimation Printing

A heat press is used to provide a combination of heat, time and pressure to apply sublimation inks to a variety of surfaces. When in the press the inks change from a solid to gaseous state which allows them to penetrate the sublimatable surface creating a long lasting resistant colour image. This process works on a variety of surfaces and all of the products that we sell will allow the production of personalised items with excellent colour and resistant qualities. Items should be kept out of direct sunlight.

In summary the process produces great products which we can personalise to you!

Terms and Conditions

Available with this catalogue and at www.designpress.co.uk

Your Personal Information

We do not hold any of your credit card details on file or set up an account so you can be assured that no access will be available to these details via ourselves. We keep your contact details in a simple contact manager but will not contact you unsolicited on any occasion or ever share your details with a third party. Should you wish us not to keep your contact details please let us know and we will remove them from our contact manager and confirm that we have taken the agreed action.

Graphics – Content

A really good rule of thumb is if we couldn't view all of your design with all of our family, children, aunts, uncles, grandparent etc, we WON'T print it. Please bear this in mind when sending in your designs because on this particular subject we won't find it difficult to offend by refusing the order and returning your money.

Graphics – Copyright

If you want to use an image, you must either hold the copyright i.e. you took or created the image or you need the permission of the owner of the copyright. We will not reproduce images that we reasonably believe infringe copyright law and in these circumstances reserve the right to refuse the order. A simple example would be that we would not reproduce any branded items such as Disney characters, Superman etc. All images contained in the Designpress

Help

Graphics – Copyright cont.

image gallery are the copyright of David Houseago and must not be reproduced, copied or sold in any format. In all cases regarding copyright we will tend to tread on the side of caution!

Graphics – Cropping

Depending on the size / shape of your chosen item some cropping of the image is quite possible. We will undertake this and will make a judgement about a sensible approach to take. Should you have a specific need as to how the image is cropped please call 0845 003 9163 or email sales@designpress.co.uk

Graphics – Colour Matching

All computer monitors / printers reproduce colours in a slightly different way especially when applied to different surfaces. In general terms the quality of sublimation printing is excellent. Bold graphic colours reproduce to a first class standard and photos also produce good results. Please note however there may be some colour variation from your original and fine detail may be lost depending on the quality of the original proof and size of reproduction

Graphics – Design

Should you wish to make your own design, including text, we are happy to accept for reproduction subject to acceptance for suitability. We are happy to accept these files in Microsoft Publisher™, Serif Page Plus™, Serif Draw Plus™, Photoshop Elements™ and Paint Shop Pro™ format. Just email the design to sales@designpress.co.uk, we will check suitability and confirm.

Graphics – Designpress

We supply the images in the Designpress gallery as an additional benefit and choice to yourself. The images are of a very high quality and will work well with our products. Please feel free to select one for your design. All images contained in the Designpress image gallery are the copyright of David Houseago and must not be reproduced, copied or sold in any format.

Graphics – Quality

The quality of your finished product, is like anything else, dependant on what you put into it. It is important therefore that the key element i.e. the image is of high quality. It is very easy to get technical at this stage but as always we are going to avoid that. In general terms:-

- We should be able to print your image to the size that your product requires at about 300 dpi.
- It should be in focus!
- The main subject should be in good perspective. e.g. reproducing the face detail of someone stood on a mountain hundreds of yards away isn't going to work
- Strong colours are good.

If any of the above doesn't mean anything to you don't worry! Just let us have the graphic and we will advise

Help

Graphics – Resizing

Depending on the size / shape of your chosen item some resizing of the image is quite possible. We will undertake this and will make a judgement about a sensible approach to take. Should you have a specific need as to how the image is resized please call 0845 003 9163 or email sales@designpress.co.uk

Graphics – Scanning

If you are scanning an image please scan at 300 – 400 dpi and set the size to approximately the size of the item you have chosen. If you do not have a scanner please call us on 0845 003 9163 and we will be happy to undertake this for you Free of Charge on the understanding that Designpress has no liabilities re the original print.

Graphics – Suitability

A general rule of thumb is the better the image, the better the finish. No product we sell will need a file in excess of 4mb. so please do not attempt to send. If in doubt please ring 0845 003 9163

Graphics – Type

We can reproduce most graphics files. The most common being .jpg, tiff, bmp, wmf, psd. These will account for the vast majority of files but there are others so please don't hesitate to ask.
Text files can be sent as Microsoft Word™ documents, and plain text

Product Durability

Sublimation printing, on the correct surfaces, produces an excellent durable finish an example of which being that the mugs are completely Dishwasher safe. The one word of caution is that any item printed with sublimation inks should not be left in direct sunlight as this will result in fading of the printed image

If in Doubt! Ring 0845 003 9163 or email sales@designpress.co.uk

™ recognised

Terms and Conditions

It is of course necessary, from both yours and our point of view, that we do business under sensible terms and conditions. However it is just as important that in laying out these terms and conditions formally that we do not lose the spirit in which we aim to do business.

We will always attempt, in every way sensibly possible, to ensure your satisfaction in terms of quality of goods, speed of delivery and value for money. On personalised items we will, in all cases of faulty goods or items, not personalised in accordance with your order, offer a free replacement or a full refund. If however the personalised item is not faulty and has been processed in line with your order we are unable to offer a refund or replacement.

We are available to talk to before, during and after your order, so should you have any queries please call 0845 003 9163 or email sales@designpress.co.uk to discuss any aspect of our products or your order.

Our Terms and Conditions

Website, Terms of Use

1. The Website

The designpress.co.uk website (the "Website") is owned and operated by Stockhut Limited. All of the goods on this Website are offered by Stockhut Limited ("we/us") which will be the contracting party for any order that you place. Stockhut Limited is registered in England and Wales, registration number 6137900, Emerson Valley, Milton Keynes, Buckinghamshire. MK4 2DA

2. These Terms and Conditions

Please read these Terms and Conditions carefully before using the Website. Your access to and use of the Website is subject exclusively and strictly to these Terms and Conditions. By using the Website you agree to be bound by these Terms and Conditions. If you place an order for goods or services, your purchase will be subject to our terms of sale.

3. Our Rights

We may:-

- a. change or remove (temporarily or permanently) the Website (or any part of it) without notice to you at any time; and
- b. change these Terms and Conditions at any time. Any changes will take effect on the date they are posted on the Website. If you do not agree with any change to the Terms & Conditions you should not continue to use the Website.

4. Limitation of Liability

- a. The Website is provided to you on an "as is" and "as available" basis without any warranty being given in relation to the Website including (but not limited to) implied warranties of compatibility, security, accuracy or any implied warranty arising from course of dealing or usage.

Terms and Conditions

- b. No warranty is provided by us that the Website will meet your requirements or will be uninterrupted, timely, or error-free, that defects will be corrected or that the Website or the server(s) that makes it available are free of viruses or bugs.
- c. We will not be responsible or liable to you for any loss of material uploaded or transmitted through the Website.
- d. To the fullest extent allowed by applicable law we will not be liable to you or any third party for any economic loss (including without limitation loss of revenues, profits, contracts, business or anticipated savings), or any consequential, special or indirect losses whatsoever that arise out of or are related to this Website.
- e. Nothing in this paragraph applies to our liability in respect of goods and/or services sold through this Website.
- f. Nothing in these Terms & Conditions shall exclude or limit liability for death or personal injury resulting from our negligence or that of our agents or employees.

5. Links to this and other Websites

- a. We may provide links to other web sites or resources from time to time. Any such link to other web sites or resources is not an endorsement of such web site or resources and you acknowledge and agree that we are not responsible for the availability of and content on such web sites or resources.
- b. We reserve the right at our discretion to prohibit any link from another website or resource to materials or information on this Website. Without prejudice to that right, any link to material or information on this Website must be neither misleading nor deceptive and must fairly indicate this Website as the destination of the link.
- c. You agree not to frame any pages, images, text, trademark, logo or other information on this Website without our prior written consent. You also agree not to use any meta tags or any hidden text which uses stockhut.co.uk, Stockhut Limited or any trademarks of Stockhut Limited without the written consent of Stockhut Limited.

6. Intellectual Property

- a. You acknowledge and agree that all copyright, trade marks and all other intellectual property rights in all material on the Website, the Website design, structure and graphics and all software and source codes connected with the Website shall remain at all times owned by us or our licensors. You are permitted to use this material only as expressly authorised by us.
- b. The material contained within the Website is made available for your personal non-commercial use only. You may only access, view, copy and/or print pages from the Website for the sole purpose of you evaluating whether to and/or placing an order with us. Any other use of the material within the Website is strictly prohibited.
- c. Stockhut.co.uk, and the Stockhut logo are trademarks of Stockhut Limited and may not be reproduced without our express written permission. Other organisations and company names on the Website may be trademarks of their respective owners as indicated and may not be reproduced without express written permission.

Terms and Conditions

7. Your Obligations

You agree that:-

- a. You will use the Website only in accordance with these Terms & Conditions and only for lawful purposes and in a lawful manner; and
- b. All information which you provide to us is true, accurate, current and complete in all respects and that you will notify us immediately of any changes to such information.

8. If you are based outside the United Kingdom

- a. Because laws and regulations differ from country to country, we make no warranties, express or implied that making the Website available in any particular jurisdiction outside of the United Kingdom is permitted under any applicable non-UK laws or regulations. Accordingly, if making the Website available in your jurisdiction or to you (by reason of nationality, residence or otherwise) is prohibited, this Website is not offered to you.
- b. You accept that if you are resident outside of the United Kingdom, you must satisfy yourself that you are lawfully able to use the Website. We accept no liability, to the extent permitted by applicable law, for any costs, losses or damages resulting from or related to the use of the Website by persons in jurisdictions outside the United Kingdom or who are nominees of or trustees for citizens, residents or nationals of other countries.
- c. You are only able to purchase our goods and services on the Website if your delivery address is in the United Kingdom.

9. Severance

- a. Each provision of these Terms and Conditions of Use shall be construed separately and independently of each other and the validity of any one part shall not affect the validity of any other part.

10. Law

- a. These Terms and Conditions of Use shall be governed by the laws of England and you agree to submit to the non-exclusive jurisdiction of the English courts.

Physical Goods Terms of Sales

1. The Website

- a. The designpress.co.uk website (the "Website") is owned and operated by Stockhut Limited. All of the goods on this Website are offered by Stockhut Limited ("we/us") which will be the contracting party for any order that you place. Stockhut Limited is registered in England and Wales, registration number 6137900

2. These Terms and Conditions

- a. These Terms and Conditions of Sale apply to all transactions for the sale of goods on the Website. Please read them carefully. They do not affect your statutory rights. We may change these Terms and Conditions at any time. Any changes will take effect on the date they are posted on the Website.

Terms and Conditions

3. Prices and Promotions

- a. Although we endeavour to ensure that all pricing information on the Website is accurate, occasionally an error may occur and goods may be mispriced. If we discover a pricing error we will, at our discretion, either: contact you and ask you whether you wish to cancel your order or continue with the order at the correct price; or notify you that we have cancelled your order. We will not be obliged to supply goods at the incorrect price.
- b. Prices that are reduced for sales and promotions are only valid for the specified period.
- c. We reserve the right to adjust prices, offers, goods and specifications of goods on the Website at our discretion at any time before (but not after) we accept your order.

4. Ordering

- a. Please see the order section for information on how to place an order. You will have an opportunity to check and correct any input errors in your order up until the point at which you submit your order by clicking the "confirm order" button on the check out page.
- b. All orders made by you through the Website are subject to acceptance by us. We may choose not to accept your order for any reason and will not be liable to you or to anyone else in those circumstances.
- c. After submitting an order to us we will send you an order acknowledgement email with your order number and details of the goods that you have ordered. Please note this email is an acknowledgement and is not an acceptance of your order.
- d. For certain goods, information concerning stock availability is not available on the Website. If you order goods which are not available from stock, we will contact you by e-mail and you will have the option to wait until the goods are available from stock, or cancel your order in accordance with our cancellation and returns policy. In the event your order is cancelled, we will refund any payment already collected from you in respect of that order, in accordance with our cancellation and returns policy.
- e. Any email or other electronic acknowledgement by us of receipt of an order placed by you does not constitute legal acceptance by us of your order. Acceptance of your order and the formation of a contract between us will take place when we send you an email confirming that the goods you have ordered have been despatched to you unless we have notified you that we do not accept your order or you have cancelled it in accordance with our cancellation and returns policy.

5. Right to Withdraw Goods

- a. We reserve the right to withdraw any goods from the Website at any time.
- b. We will not be liable to you or anyone else for withdrawing any goods from the Website.

6. Age Restricted Goods

- a. If you wish to order goods which may only be purchased by persons of a certain age, you will be asked when registering on the Website to declare that you are of the appropriate legal age to purchase the items.
- b. If we reasonably believe that you are not legally entitled to order certain goods, we reserve the right to cancel your order.

7. Payment

- a. Payment can be made in accordance with the payment methods outlined in the order section. Payment will be debited from your account upon or shortly before despatch of the goods to you.

Terms and Conditions

- b. You confirm that the credit/debit card that is being used is yours. All credit/debit card holders are subject to validation checks and authorisation by the card issuer. If the issuer of your card refuses to authorise payment we will not accept your order and we will not be liable for any delay or non-delivery and we are not obliged to inform you of the reason for the refusal.
- c. We are not responsible for your card issuer or bank charging you as a result of our processing of your credit/debit card payment in accordance with your order.

8. Delivery and Risk

- a. We despatch items ordered by you as they are available using the method of delivery specified in the deliveries section. The delivery charge is as set out in the deliveries section.
- b. We are only able to deliver to addresses in the United Kingdom. Some restrictions may apply to remote areas. Orders will be sent to the delivery address that you have registered in the checkout section. We cannot be held responsible if this delivery address is incorrect. If you wish to change your delivery address and an order is "IN PROGRESS" you must contact the Customer Services team at info@designpress.co.uk.
- c. We will use our reasonable endeavours to ensure that the estimated delivery times set out in the deliveries section are met but we cannot accept any liability for late deliveries which are due to circumstances outside of our reasonable control.
- d. On occasion items maybe lost in transit. If this occurs please contact us via telephone or email
- e. Once the goods have been received by you, all risk of damage to, or loss of, the goods shall pass to you. If you intend to cancel your order in accordance with the cancellation and returns policy, you must keep good care of the goods pending their return to us.

9. Cancellation & Returns

You may cancel your order (or any part of it) for any reason before delivery dispatch by:

- 1. Prior to Delivery
 - I. Contacting Design Press by emailing sales@designpress.co.uk
- 2. After Delivery
 - II. Returning the item to us by post (we recommend you obtain a certificate of posting)

This is subject to the following conditions:-

- 1. You are responsible for returning the item to us or, if appropriate, contacting us to arrange collection.
- 2. You will be responsible for the costs of return or, if appropriate, collection (unless the item is faulty).
- 3. The item must be unused (other than to the extent reasonably necessary to examine the item), in its original condition and returned with its packaging.
- 4. You will receive a full refund of the price paid (including relevant delivery charges) less any collection charges (if applicable).
- 5. **We are unable to accept returns, under any circumstances other than faulty goods, of any item that has been personalised in accordance with your order.**
- 6. Where an item has not been personalised in accordance with your order we will be happy to either replace, correctly personalised, or offer a full refund

Terms and Conditions

Faulty Goods

If the item you purchase is faulty, we may offer a repair, exchange or refund as appropriate in accordance with your legal rights.

This policy does not affect your legal rights

10. Severance

Each provision of these Terms and Conditions of Sale shall be construed separately and independently of each other and the validity of any one part shall not affect the validity of any other part.

11. Law

These Terms and Conditions of Sale shall be governed by the laws of England and you agree to submit to the non-exclusive jurisdiction of the English courts. We are required by law to inform you that sales can be concluded in English only and that no public filing requirements apply.

Index

Page 1	Cover
Page 2	Introduction
Page 3	Personalisation
Page 4	Ordering
Page 5	Product Overview
Page 6	Aprons, Baby Garments
Page 7	Bags
Page 8	Bookmarks, Business Cards
Page 9	Calendars, Clocks
Page 10	Coasters, Cushions / Pillows
Page 11	Door Signs, Fridge Magnets
Page 12	Jigsaws, Keyrings
Page 13	Money Boxes, Mousemats
Page 14	Mugs
Page 15	Name Badges, Pet Tags
Page 16	Photo Plaques, Placemats
Page 17	Polo Shirts, T Shirts
Page 18	Teddys, Towelling
Page 19	Worktop Protectors
Page 20 - 23	Help
Page 24 - 29	Terms and Conditions
Page 30	Index

